



For Immediate Release

MIRACLE HILL MINISTRIES RECEIVES NATIONAL CERTIFICATION AND EXCELLENCE AWARD FOR HOMELESS CARE

Association of Gospel Rescue Missions Commends Quality, Management

COLORADO SPRINGS, CO (October 17, 2016) – Miracle Hill Ministries has been recognized as a Certified Mission and has been awarded the Certificate of Excellence by the Association of Gospel Rescue Missions (AGRM), a distinction given to fewer than 30 missions nationwide.

“Going through the steps required for certification is a highly demanding process,” said AGRM President John Ashmen. “Becoming certified in AGRM signifies that a local mission has achieved an exceptional level of quality service to the homeless and hungry, and demonstrated distinctive management within the unique context that is a rescue mission.”

AGRM awarded both distinctions to Miracle Hill in recognition of the non-profit’s completion of a rigorous self-study of quality, efficiency, and effectiveness of both their management and program practices. The certification requires that the mission meet or exceed all health and safety criteria as set forth by local ordinance and AGRM. It also requires verification that its programs are well-conceived, planned, managed and adequately staffed, and that its finances are in good order. The final step in the certification process is an on-site visit and inspection by an AGRM certification consultant, which was completed in early October 2016.

“We love to have other people come in and look at what we do,” said Bill Slocum, Vice President of Adult Ministries at Miracle Hill. “That’s why we take surveys of our guests, volunteers and employees as well as participate in direct inspections by Board members. We want other people to look objectively at what we do and tell us what they like about us and what needs to be improved.”

Bryce Norton, President/CEO of Miracle Hill Ministries, will accept the award at AGRM’s annual convention to be held June 2017 in Dallas.

“Upstate South Carolina has every right to be proud of Miracle Hill Ministries. They have shown themselves to be true leaders in the pursuit of excellence among rescue missions,” added Ashmen.

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About AGRM

Now in its 103rd year, AGRM has nearly 300 rescue mission members across North America. Each year, AGRM members serve approximately 66 million meals, provide more than 20 million nights of shelter and housing, assist some 45,000 people in finding employment, provide clothing to more than 750,000 people, and graduate nearly 17,000 homeless men and women from addiction recovery programs into productive living.

Rescue missions have been providing hospitality to impoverished people in America since the 1870s. They are experts at providing effective care for men, women, and children who are hungry, homeless, abused, or addicted. AGRM is North America's oldest and largest network of crisis shelters and rehabilitation centers, offering radical hospitality in the name of Jesus. For more information, please visit www.agrm.org

About Miracle Hill Ministries

Miracle Hill helps hurting people become whole. Serving the Upstate since 1937, programs include rescue shelters for the homeless, residential addiction recovery, shelters for children, family support services, and foster care. Miracle Hill's nine thrift stores provide employment opportunities for the community as well as Miracle Hill guests transitioning out of programs. For more information about Miracle Hill, please visit www.MiracleHill.org or call 864.268.4357.

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Photo caption: Bryce Norton, Miracle Hill Ministries President/CEO, Dr. Darwin Overholt, AGRM Certification Consultant, Bill Slocum, Miracle Hill Ministries VP of Adult Ministries

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