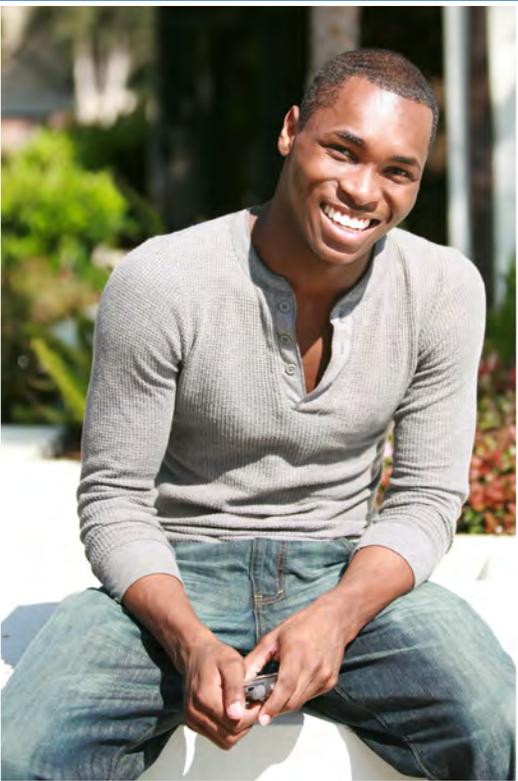


*"Truly I tell you, whatever you did for one of the least of these brothers and sisters of mine, you did for me." Matthew 25:40*

## Annual Report for 2016



Reflect. Recover. Restore.



Miracle Hill  
MINISTRIES

Helping hurting people become whole.



## A Note from the President

**Did you know you “own” Miracle Hill Ministries?** We describe our ministry as an extension of the local church. We provide the infrastructure so the local body of Christ may respond to the invitation of Jesus in Matthew 25 to serve those with the greatest needs in our community.

As we celebrate Miracle Hill’s 80th birthday in 2017, we appreciate your partnership through prayer, service, and giving. To help you feel empowered as an owner of this ministry, I want to share some of the major opportunities to serve the needs of our homeless children and adults.

### **Children’s Ministry:**

- 1) Currently, we serve about 260 children each day through our foster care and group homes. We have a goal of recruiting and training 100 more foster families in 2017, but over 500 more foster homes are still needed across the Upstate.
- 2) We will also invest in our accreditation, which includes a new staff position focused on regular quality reviews. We want to make sure we serve each child to the best of our ability. We plan to invest even more in their education and social development while giving them a hope for their future based on a relationship with Jesus.

### **Adult Ministry:**

- 1) Over the next 3 years, we will add 8 more transitional homes with up to 48 beds for men who have graduated from our addiction recovery programs. This will allow us to expand our program since our 80 beds at Overcomers are always full. We are excited about partnering with Homes of Hope, a local non-profit that provides low income housing, to build this development, as well as the potential for a \$3 for \$1 matching opportunity through a state grant!
- 2) We have added an additional counselor to our men’s addiction recovery program in order to improve effectiveness with new guests. Our aim is to raise our already high 70% recovery success rate.
- 3) For our existing shelters, we recently completed our first certification process with the Association of Gospel Rescue Missions and received their highest national honor - Certificate of Excellence.

### **Support Ministry:**

Your in-kind donations to our thrift stores provide over 150 jobs, much needed value-priced products for customers, and income to fund our programs. In addition, our volunteer team and technology have been challenged to keep up with the growing need to train and guide over 6,000 volunteers per year spread over the 10 counties in Upstate SC. We expect an increase of more than 2,000 new volunteers over the next two years, so we are upgrading our database and systems in order to allow us to be more effective with our technology, website and social media.

### **Final Thoughts:**

Thank you for your partnership in the Lord’s work through this ministry! We ask that you prayerfully consider how the Lord may desire for you to make a financial investment in Miracle Hill and provide homes and hope in Jesus for those who have the greatest needs in our community. I count it all joy to be giving directly to Jesus to provide for these needs in response to His words in Matthew 25! I know God will grow our faith as we see how He chooses to provide for our current needs and beyond!

Joy in Christ,

A handwritten signature in blue ink that reads "Bryce Norton". The signature is written in a cursive, flowing style.

Dr. Bryce Norton, President/CEO

# Carter Learned to Laugh Again



It's hard to imagine an 8 year old who never laughs. But when Carter came to Miracle Hill he was so defeated that there was no joy in his heart. Both of his parents were addicted to drugs and young Carter was left in the wake, neglected and hurt.

Carter's houseparents described him as being utterly sad and always grumpy. They worked hard to make him feel loved and safe, but unfortunately he had spent his whole life with no consistency. He had never experienced how it felt to be nurtured, hugged and praised. In fact, Carter always kept his guard up saying, "something bad will happen."

Although he had missed out on many years of love and affection, our staff could see that Christ was writing an amazing story for this precious child. After several weeks in our Children's Home, Carter began to feel secure. We could see joy building inside him, and then it finally happened -- one day, out of the blue, he burst into laughter!

While Carter was blooming at Miracle Hill Children's Home, his father was also rebuilding his life. John graduated from Miracle Hill Overcomers Addiction Recovery Program and completed a series of life skills training. After months of reaching goal after goal set by the court system and DSS, John was awarded custody of Carter. Both are now thriving in their new life together.

## Children's Ministries Summary

When children must be removed from their home due to parents' drug abuse, neglect, or other negative circumstances, Miracle Hill Children's Ministries provides a safe, caring foster home or group home to love, nurture and support them. Miracle Hill also provides a safe shelter for young men aging out of foster care, which not only serves the needs of these youths, but also our community and generations to come.

### Statistics for Children

Unique Individuals Served.....	575
Occupied Bed Nights.....	66,255
Children Reunited with Family.....	126
Children Adopted.....	29
Children Moved to Other Placements.....	177
Total Meals Provided.....	68,335





## Children's Home

No one is more vulnerable than a child. Difficult life circumstances have led many precious boys and girls to the loving arms of the staff and volunteers at the Miracle Hill Children's Home. Each of the 46 neglected or abused boys and girls are given the basics of food, shelter, and educational support. We also provide the spiritual and emotional care taught in the Gospel: unconditional love, compassion, and a community of safety and encouragement.

## Boys' Shelter

Miracle Hill Boys' Shelter targets an often forgotten sector of the homeless population: at-risk boys. Many of these young men have been passed from one home to another. The emotional turmoil of such a life not only develops deep anger and resentment, but also utter loneliness and pain. Many boys who have been pushed aside at home and school come through Miracle Hill's doors. Through God's grace, our staff demonstrates and teaches the gospel to them through compassion, patience, and loving discipline.



## Foster Care

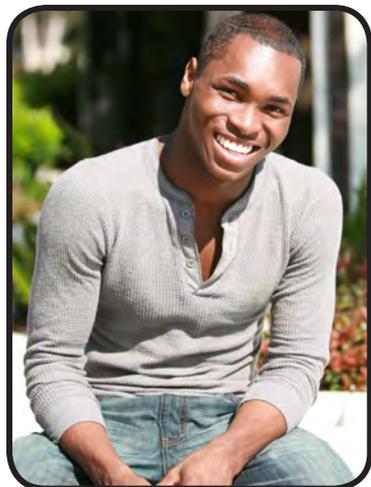
Currently, over 2,000 foster children live in the Upstate of South Carolina. When children are removed from their homes, the Department of Social Services turns to foster care licensing agencies such as Miracle Hill to provide safe, caring homes. Although there is always a need for more Christian resource foster parents – married and single – we are grateful for those families that have chosen to minister to those in need by opening their hearts and homes.

## Homes For Life

Every year in South Carolina, hundreds of children "age out" of foster care when they turn 18. Many of these youth leaving foster care need a place to call home as they seek to transition to successful adult living. Statistics of success are grim because most children aging out of foster care have a higher chance of incarceration, homelessness, and low educational attainment. However, through the hope, love and structure found at Homes for Life, young men are offered a better path through education, employment, and life skills development.



# Jacob Reconciled With His Family



Jacob lost everything in his life. His family turned away from him. He couldn't hold a job. He had no tools to go out into the world and build a new life for himself.

Jacob recalls, "I'll never forget sitting outside the gate at the mission on that cold rainy night last winter. I was waiting to get into Miracle Hill's cold weather shelter. I had lost everything, and everyone who had ever loved me had given up on me -- except for God. He led me to Miracle Hill for a reason. God helped me find a way when I was lost."

Jacob found more than a warm bed and a hot meal that night at Miracle Hill's Rescue Mission. He found hope through the kind words of staff members. He saw the love of Christ on display and it was the first step to a new beginning.

Jacob decided to stay at Miracle Hill and attend godly counseling sessions as he worked toward completing Work Skills training courses. Jacob found Christ and eventually reconciled with his family. What began as an escape from cold weather ended with a transformed life.

Any night the temperature drops below 40 degrees, Miracle Hill opens its Cold Weather Shelter at all of our adult shelter locations. Up to 200 additional bed spaces are set up for anyone needing a safe place to sleep.

## Adult Shelter Summary

Miracle Hill has provided a safe haven for the homeless since 1937, but many in our community do not know the scope of the homeless problem in the Upstate. Countless neighbors in our community have fallen on hard times. They have no income, no family to count on and no place to call home. As the Upstate has grown, the number of people on the fringes of society has increased, along with the shortage of affordable housing. Accordingly, the economic pressures of our current culture weigh heavily on many. Since people in poverty live from paycheck to paycheck, homelessness can unfortunately result from an accident, illness, or unexpected expense.

### Statistics

Unique Individuals Served.....	2,046
Occupied Bed Nights.....	111,148
Overflow Bed Nights.....	7,733
Total Meals Provided.....	215,913





## Greenville Rescue Mission

Hundreds of men and women in our community wander the streets with no place to call home. But over the years, Miracle Hill's Greenville Rescue Mission has been a beacon of light to those in need. In addition to housing over 130 men each day, the Mission also provides emergency shelter for additional men during extreme weather conditions, including every night the temperature drops below 40 degrees.

## Spartanburg Rescue Mission

With 96 beds, the mission is the largest homeless shelter in Spartanburg County. Hurting men, women and their children have a chance to rebuild their lives from the inside out. Not only does the Mission provide shelter, food and clothing, but we also offer GED classes, biblically-based counseling, and assistance in finding work and housing. Additionally, on the first Saturday of each month, our free medical clinic is open for our residents and the surrounding community.



## Cherokee County Rescue Mission

Providing shelter, food and compassion to up to 44 hurting and homeless in Cherokee County per night is no small task. However, through God's grace and our staff at Miracle Hill Rescue Mission in Cherokee County, the residents find hope, inner healing and a bright future. Men, women and children in crisis situations can begin their journey to a better life as they receive basic care like shelter, food and clothing, as well as spiritual support through counseling, a compassionate community and other opportunities.

## Shepherd's Gate

Through God's grace and mercy, Shepherd's Gate, a 62 bed facility, opens its doors to women and their children, providing shelter, safety, food and hope. The Personal Development Program, as well as opportunities to learn job skills and work towards a GED, are just a few benefits offered to clients at Shepherd's Gate. Most importantly, our women and children have the opportunity to experience the life-changing love of Christ and community.



# Jenny Found True Freedom



Jenny was only sixteen when she started experimenting with drugs. Surprisingly, they made her feel free—free from the pain and stress that overwhelmed her as a teenager. However, it wasn't long until her temporary cure became the source of her destruction.

Going from one high to another ten years of drug abuse took its toll. Jenny wore shame and guilt like a heavy cloak, but her sadness was not enough to loosen addiction's death grip.

Terrified she would eventually overdose and die, Jenny's parents convinced her to move to a Miracle Hill shelter. Jenny only consented to appease her mom and dad, but within those first sixty days of enforced sobriety, a miracle happened -- Jenny was introduced to *true* freedom through Christ. After that time, she voluntarily joined Renewal, Miracle Hill's addiction recovery program for women.

Through compassion, patience, and transforming truth, Jenny overcame her addictions and surrendered to the One who saves. Just when Jenny thought she was out of second chances, the Lord equipped her for a life of abounding, freeing, never-failing grace.

## Addiction Recovery Ministries Summary

The life and habits of an addict are not easy to change. Those who are broken and living with destructive tendencies find their way to Miracle Hill through referrals, word of mouth, court mandate and sometimes family intervention. We embrace these men and women without judgment, and point them towards Christ—the only One who can truly bring freedom and restoration to their lives. We help our residents find the root cause of their addictions, teach them how to develop boundaries and healthy relationships, and put them on a life-changing path. Additionally, Miracle Hill provides transitional housing for participants upon graduation so that our clients can be surrounded by a supportive community.

### Statistics

Unique Individuals Served.....	423
Occupied Bed Nights.....	49,443
Program Graduates.....	126
Total Meals Provided.....	94,586



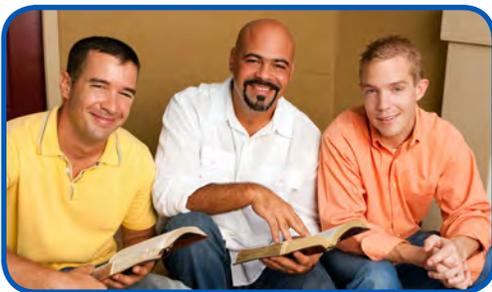


## Overcomers

Addiction stems from a number of difficult circumstances and poor choices. However, Miracle Hill believes that none of our guests are stuck in addiction. Through the transforming power of God's grace along with counseling and training on life skills, we have seen hundreds of men delivered from the bondage of drugs and alcohol. Every single day, 80 guests experience life change in our seven-month, Christ-centered residential Overcomers program.

## Renewal

Addiction is powerful, often beginning with a pain or trauma that left a deep void. The only One with the power to break the stronghold of addiction is introduced to every struggling and broken woman at Renewal—and His name is Jesus Christ. Through personal counseling sessions, devotions, and long term planning, we walk alongside these ladies, show them the love of Christ and rejoice with them as they move from bondage to freedom.



## Transitional Housing

Miracle Hill offers safe, affordable housing to help our addiction recovery graduates make a healthy transition back into society. Transitional housing provides accountability and structure to those graduating from our Overcomers and Renewal programs and helps keep them on the right track in their newfound sobriety. Graduates have the opportunity to gain stable employment, build healthy

relationships, and restore confidence in themselves and their Leader, Christ Jesus. Most importantly, these houses provide an alternative to moving into areas that would encourage relapse.

**"I'm amazed each day at the things this place does for us... there are many rehabs, but none that make an impact like this one does. They truly change lives." -- Graduate**

## Thrift Stores & Auto Sales

Miracle Hill Thrift Operations consist of a central warehouse and nine thrift stores located in the counties that Miracle Hill serves. Additionally, Miracle Hill created an operation specifically geared to Auto Sales, in which donated cars, trucks, boats, motorcycles, and even RV's are sold. All profits from thrift store and auto sales directly support the services of Miracle Hill and make a difference in providing shelter, food, and hope to the Upstate's homeless population.

## Locations

### Greenville

- Pleasantburg Drive
  - Wade Hampton Blvd
  - Pete Hollis Blvd
- Easley

### Greer

- Mauldin  
Powdersville  
Spartanburg  
Travelers Rest

*To schedule a  
donation pickup  
please call  
(864) 242-6931*

## The Yellow Bag Project

The Yellow Bag Project is an easy way to help Miracle Hill provide for the needs of homeless children, women and men in the Upstate by collecting gently used clothing.

### The process is simple:

1. You pick a date
2. We supply yellow donation bags in advance
3. We bring a truck or pod to your location
4. Your group fills the bags and puts them in the pod
5. We pick it up and process the items for our stores

### Suggested Donation Items:

- gently used clothing
- handbags and accessories
- shoes



By partnering with Miracle Hill through the Yellow Bag Project, you are directly helping to transform lives and make our community a better place to live.

# Financial Report Fiscal Year 2016

## Operating Support & Revenue

Contributions for Operations.....5,621,036 25%

## Earned Revenue

Room and Board Fees.....404,145 2%

Thrift Operations Sales.....6,640,610 29%

Thrift In-Kind Contributions.....6,267,062 27%

Contractual Funding.....2,860,890 13%

Other Revenue (gains, investments, interest, misc.).....941,943 4%

**Total Earned Revenue.....17,114,650 75%**

**Total Operating Support and Revenue.....22,735,686 100%**

## Expenses By Department

Boys' Shelter.....710,881 3%

Cherokee County Rescue Mission .....339,966 2%

Children's Home.....1,723,351 8%

Family Support Services.....159,565 1%

Foster Care.....720,684 3%

Greenville Rescue Mission.....948,638 4%

Homes for Life.....374,180 2%

Overcomers/Transitional Housing.....923,762 4%

Renewal Center/Transitional Housing.....533,403 2%

Shepherd's Gate.....525,087 2%

Spartanburg Rescue Mission.....578,144 2%

Thrift Operations.....12,150,648 53%

**Total Program Services.....19,688,309 86%**

Administration.....2,050,214 9%

Fundraising.....1,150,854 5%

**Total Supporting Services.....3,201,068 14%**

**Total Expenses.....22,889,377 100%**

Net Operating Gain/(Loss).....(153,691)

Restricted Gifts for Capital & Endowment.....867,431

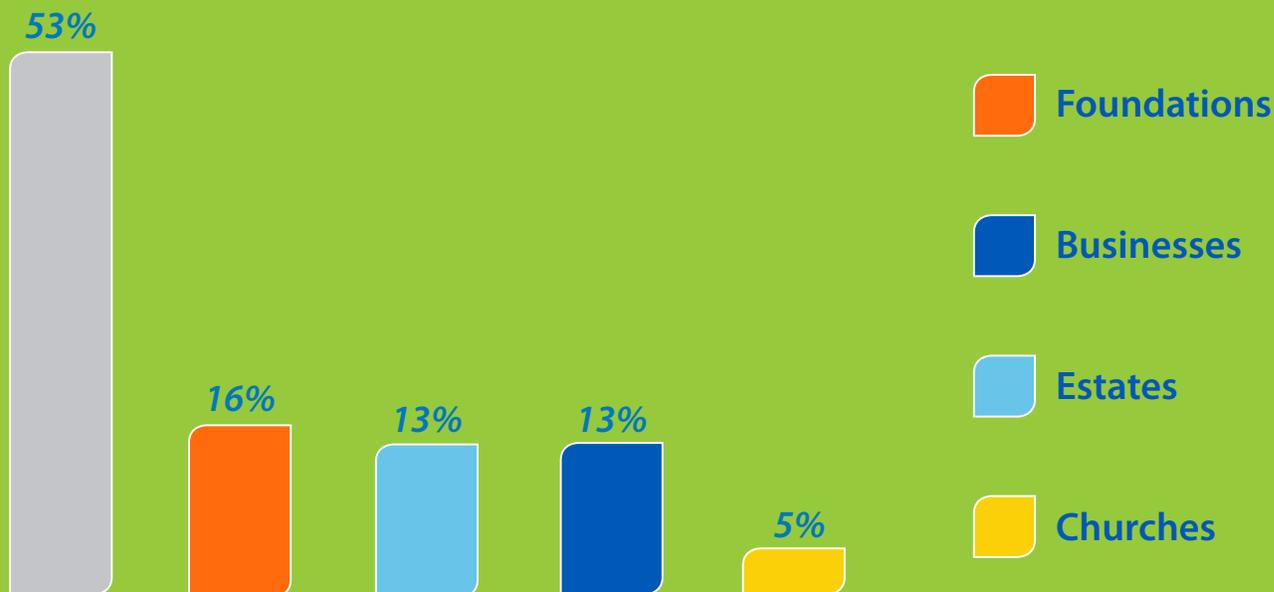
**Miracle Hill** is blessed to partner with a host of individuals, regional and national foundations, churches of various denominations, and businesses to help us achieve our mission. The needs are many and we wouldn't be able to continue our services without the help of the community.

## Total Ministry Statistics - Fiscal Year 2016\*

Number of Unique Individuals Served.....	3,044
Number of Occupied Bed Nights Provided.....	226,846
Number of Overflow Bed Nights Provided.....	7,733
Number of Meals Provided.....	378,834
Total Volunteer Hours.....	83,412
Commitments for Christ.....	235

\* Fiscal year began July 1, 2015 and ended June 30, 2016.

## Giving By Donor Group



# Board of Directors

**Bruce Gray (Chair)**  
*Greenville Health System*

**David Dorman**  
*Hamrick Mills*

**Linda Robertson**  
*Retired*

**Sally Love (Chair-Elect)**  
*Paragon Worldwide*

**David Holmes**  
*Holmes Law Firm*

**Charyl Schroeder**  
*Interim HealthCare*

**Tim Blackwell**  
*Turner Industries*

**Tommy Holt**  
*Brandermill Partners, LLC*

**Ben Worley**  
*Northwestern Mutual*

**Mike Dowling**  
*Southern First Bank*

**Kim Miller**  
*Eastern Industrial Supplies, Inc.*

**Emeritus**  
*Jack Buttram*  
*Dixon Cunningham*  
*Lang Ligon*  
*Towers Rice*

**Bruce Dodds**  
*All Trans, Inc.*

**Mike Miller**  
*PlanFirst*

# Senior Leadership Team

**Bryce Norton**  
*President/CEO*

**Beth Williams**  
*VP of Children's Ministries*

**Lisa Yerrick**  
*VP of Collaboration  
& Engagement*

**Larry Bateman**  
*COO*

**Ryan Duerk**  
*VP of Adult Ministries*

**Tim Smith**  
*Director of Human Resources*

**Wayne Copeland**  
*CFO & Treasurer*



**Miracle Hill**  
MINISTRIES

Miracle Hill exists that homeless children and adults receive food and shelter with compassion, hear the Good News of Jesus Christ and move toward healthy relationships and stability.



Enhancing Trust

